

What is PesaLink?

PesaLink is a new money transfer service that enables interbank transfers from your bank account to another in real-time. Currently it can be accessed through mobile banking and enables customers to conveniently send money directly to the recipient's bank account by simply using their mobile phone number, account number and card number.

The service is real-time, available 24/7 and you can directly send or receive as low as Kshs. 10/- up to Kshs. 999,999/- instantly.

To start enjoying this service, simply log in to FCB mobile banking USSD \*342# and select option 6 – 'PesaLink' and follow the steps below:

#### HOW TO GET STARTED

##### 1. LINK YOUR PHONE

1. Using the mobile banking USSD code \*342#, login in and select 'PesaLink' on the main menu
2. Select 'Link your Phone' under the PesaLink menu option
3. Enter your ID no, followed by your email address
4. Select Confirm/Cancel to make the account the account primary for receiving PesaLink payments
5. After selecting confirm, you will receive an SMS notification confirming you have successfully linked your phone to your bank account.

##### 2. SEND TO PHONE

1. Using the mobile banking USSD code \*342#, login in and select PesaLink on the main menu
2. Select 'Send to Phone' under the PesaLink menu option



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3. Enter the recipient's phone number e.g. 0722111111
4. Select Bank name from the list of bank names
5. Enter Amount to pay
6. Enter Reason for Payment
7. Confirm the details displayed on the page which you selected in steps 3, 4 and 5. The recipient's name will also be displayed
8. After selecting confirm, you will receive a confirmation SMS notification indicating the name of the recipient, amount sent and bank name

### 3. SEND TO ACCOUNT

1. Using the mobile banking USSD code \*342#, login in and select PesaLink on the main menu
2. Select 'Send to Account' under the PesaLink menu option
3. Enter the recipient's account number
4. Select the first letter of the Bank name from the list provided
5. Select the bank name from the list displayed
6. Enter amount to pay
7. Enter Reason for Payment
8. Confirm the details displayed on the page which you selected in steps 3, 5 and 6.
9. After selecting confirm, you will receive a confirmation notification from FCB indicating the name of the Recipient's account number, Bank name, amount sent and reason for payment.

### 4. SEND TO CARD



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1. Using the mobile banking USSD code \*342#, login in and select 'PesaLink' on the main menu
2. Select 'send to Card' under the PesaLink menu option
3. Enter the recipient's Card number
4. Enter the Amount
5. Enter Reason for Payment
6. Confirm the details displayed on the page which you selected in steps 3 and 4. The recipient's name will also be displayed
7. After selecting confirm, you will receive a confirmation notification from FCB indicating the name of the Recipient's card number, amount and reason for payment.